

## Fondriest Tour 2019

### FAQs

#### 1. Single Supplement

Single occupancy rooms are available by prior arrangement. There are a limited number of rooms available so please advise us of your requirements upon booking your tour.

The cost of single supplement is €450 (\$710 AUD at 1/8/18)

#### 2. Insurance

Travel insurance is compulsory with a copy of your insurance to be provided 90 days before the tour. We highly recommend securing travel insurance as soon as possible after booking your tour to cover non-refundable deposits and balance payments. If you are taking your own bike on the tour, you should check your insurance coverage to ensure your bike is covered.

#### 3. Mechanical support

Mechanical support is provided as part of the Tour price but is limited by the fact that we are away from our home location. Your bike must be fully serviced by Mega Bike prior to departure. We will also pack your bike into its bag for you prior to departure if required.

#### 4. Booking forms

Booking forms must be completed and submitted upon booking your Tour. If you do not have travel details when booking, these can be provided up to 90 days prior to departure.

#### 5. Payment

Our tour costs are calculated in the currency that tour services are delivered (Euro) and therefore the currency conversion to Australian Dollars can fluctuate between booking/deposit and balance payments. For guests who wish to lock in the exact price up front then full payment can be accepted during the booking process, otherwise the Commonwealth Bank Euro to Australian Dollar conversion rate will be applied at the time of payment. Payments required:

- 20% non-refundable deposit is payable upon booking to confirm your place on the tour.
- 50% payment of the tour cost is payable 6 months prior to the tour start date (December 2018)
- Your outstanding balance will be forwarded to you 12 weeks prior to departure (March 2019) to confirm final details and balance payment, including extra accommodation, single supplement and any other tour costs. The final balance is payable by 30 March 2019.

## 6. Accommodation

- Milan - 9 June, (for those arriving before the tour departs) - (TBC)

Accommodation is **not** included in the tour price but a group booking rate will be negotiated once we have final numbers

- Cles - 10 – 15 June, Hotel Cles, Piazza Navarrino 7 38023 Cles ([www.hotelcles.com](http://www.hotelcles.com))

Accommodation, breakfast and a group dinner are included in the tour price. This hotel is bike friendly and personally recommended by Maurizio.

- Bormio – 16 – 20 June, Hotel Alu, Via Battaglion Morbegno, 20 23032 Bormio ([www.hotelalu.it](http://www.hotelalu.it))

Accommodation, breakfast and a group dinner are included in the tour price. This hotel is bike friendly.

## 7. Food

Our accommodation includes daily breakfast; and there will be a Farewell to the Dolomites Dinner and a Farewell to the Alps Dinner, all other meals will be your responsibility. There are plenty of restaurants in the towns so you can either join the group for dinner or explore by yourself, lunch will be during our rides and is the responsibility of the individual.

## 8. Bike transport

Bike bags are normally taken on the flight as checked baggage (please check your allowance and ensure it is sufficient).